



REAL MARINA
RESIDENCE
RIA FORMOSA - OLHÃO

ADMISSION OF PETS REGISTRATION AND REGULATION

Check-in:

Check-out:

Name of the person responsible for the animal:

Apartment number:

Emergency contact:

Type and breed:

License or ID number:

Weight of the animal:

Sex of the animal:

Age of the animal:

Animal's passport number:

Insurance of the animal:

Registration of the animal:

Vaccine booklet of the animal updated: YES NO

In order to ensure the comfort and satisfaction of our guests, the stay of your pet is subject to the following rules:

All guests with animals should complete and sign the animal admission form and pay a rate of €25 per night and per animal, except for guide dogs which are free of any charge.

Pet owners should comply with International and Portuguese Law or any other law or regulation, including pet licensing.

1. Animals that are permitted

Dogs and Cat

2. Limitations:

*Dogs weighing up to 15 kilos are accepted.
We do not accept dogs of dangerous breeds.
The maximum of 2 animals per apartment is permitted.
The guest must be accompanied by the legal documentation.*

3. Behaviour:

*The animal should be properly trained, showing total obedience to the guest.
The animal should always be kept on a leash within the entire perimeter of Real Marina Residence.
The animal should never be left alone and must always be in the company of the guest.
The animal cannot enter the hotel or other blocks of Real Marina Residence that are not pet friendly, including the swimming pool area.
Any change of behaviour of the animal should be limited to the extent possible, so as to assure the legitimate rest and comfort of guests and/or other clients.*

4. Hygiene:

*The guest is responsible for the hygiene and cleaning up the faeces of the respective animal.
For the safety and comfort of the pet, the Housekeeping and/or Maintenance teams will only enter the room if the pet is absent or if present when the pet is properly restrained on a leash or with another device.
The guest should contact the Reception to agree on a convenient time for the hotel to be able to do the room cleaning and tidying work.
The apartment is cleaned once during minimum stays of 7 nights and twice a month in the case of long duration stays (more than once a month).*

5. Damage:

The Owner or person responsible for the animal agrees to release, defend and indemnify Real Marina Residence for all claims or losses relative to her/his pet or its stay at Real Marina Residence, including any third party claim.

Real Marina Residence reserves the right to request the immediate removal of any animal that shows dangerous or unacceptable behaviour, such as biting, scratching, excessive barking, evidence of disease and urination or defecation in public areas.

*The value of the stay will not be reimbursed.
At check-in, the hotel will ask for a cash deposit of €150 which will be returned upon check-out after general verification of the apartment.*

However, if the customer does not wish to wait for the inspection of the apartment, Real Marina Residence reserves the right to charge the guests' credit card, after having departed, for any damage which has been caused during their stay or exceptional cleaning relative to the animal's stay.

I have read, understood and received a copy of the Regulation for admission of animals at Real Marina Residence and undertake to fully comply with it, being responsible for any damage or loss caused by my pet.

Signature of the Pet owner:

Date:

